



Authorised Service Provider

Ship your Faulty Hardware to

Digital Warehouse Pty Ltd
Shop 3, 16 Creek St North
Bendigo Vic 3550

Phone **1300 795 280**

Email ipod@digitalw.com.au

Repair Request Quote Request

To ensure all repairs can be performed without delay and returned to you as quickly as possible, please complete the following details and include this form with your faulty hardware when shipping,

IMPORTANT: For security and tracking purposes ensure your hardware is sent to our service department via courier or registered mail. You will receive an email from Digital Warehouse confirming receipt of your shipment. *(Failure to provide ALL of the information requested could result in delays in getting your hardware repaired and back to you! so be sure to print this page, fill in all the information needed and enclose with your hardware)*

Your Contact Details

First name	Surname
Email	Phone

Hardware Return Information

How would you like your hardware returned Registered Post Courier Service Pick Up

(Please note: returning hardware costs will be added to your repair fee)

Return Address

Suburb	State	Postcode
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Hardware Details

Model	Serial Number
<input type="checkbox"/> Out of warranty <input type="checkbox"/> In warranty <input type="checkbox"/> Copy of Proof of purchase attached	
<input type="checkbox"/> I would like to be issued with a repair quote before any repairs are performed	

Hardware Fault – please be as descriptive as possible

Payment Details

<input type="checkbox"/> Credit Card <input type="checkbox"/> Bank Transfer <input type="checkbox"/> Cheque	
<input type="checkbox"/> Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> Bankcard	Card No.
Name on Card	Card expiry date
Signature	

Please Note: credit card payments attract a 2% processing fee.

We will not charge you without your approval or perform any repairs that you do not specifically authorise.